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2004-211-C

**SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT****SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Tennessee Telephone Service, LLC

QUARTER / YEAR

10 thru 12 / 2009

Month:

OctoberNovemberDecember

Number of Customer Access Lines

533536480

Trouble Reports / Access Line (%)

24/4%17/3%14/3%

Customer Out of Service Clearing Times (%)

100%100%100%

New Installs Completed w/in 5 Days (%)

91%97%95%

Commitments Fulfilled (%)

99%100%100%Comments / Explanations: \_\_\_\_\_  
\_\_\_\_\_

Person Making Report / Contact Information:

LisaBrownAccount Manager